



Dear Parents and Carers,

Thank you to the vast majority of parents and carers who consistently work with us in a positive and collaborative manner. It is very much appreciated and undoubtedly has a positive impact on pupils.

Independent research and our own experience across schools is that the positive working relationship between parents and school supports children to enjoy school more and make faster progress, socially and academically.

In the past we have had several different Codes of Conduct and Home / School Agreements across our schools so, to provide clarity and consistently and most importantly to support pupils, we have reviewed our current Home School Agreements and or Codes of Conduct.

The attached Code of Conduct and Communication Guide outlines the standards of behaviour we kindly expect from all parents, carers and visitors when interacting with staff, other families, and members of our wider school community. Its purpose is not to impose unnecessary rules but to provide clarity for parents / carers and staff, to ensure that our schools remain places where positive communication, mutual respect and working collaboratively enables your children to succeed.

Please take a few moments to read the Code of Conduct, which is attached to this letter. If you have any questions or would like to discuss any part of it, we are always happy to help.

Following the recent publication of updated DfE guidance, we will shortly be updating our Complaints Procedures and will also share this with you in the upcoming weeks.

Thank you for your continued support and for the important role you play in the life of our schools. We look forward to continuing to work together, to ensure our pupils' school experiences remain positive, productive and enjoyable.

Kind regards,

A handwritten signature in dark ink, appearing to be "A. Ogle", written in a cursive style.

Alastair Ogle  
CEO Synergy Multi Academy Trust